



# Welcome to the AIG Virtual Care Program

As part of your AIG Insurance, you will receive unlimited access to a suite of health and wellness services, provided by TelaDoc Health, through the AIG Virtual Care Program. These non-emergency services include medical consultation, medical second opinion and mental health coaching. Wherever you are in the world, you can benefit from the services in English.

## Easy access to health-related services wherever you are.

Access to a team of licensed health care professionals who are always on hand to provide consultations, advice, and recommendations on non-emergency health-related queries or concerns (including providing second-opinions on a wide-range of complex matters).

## Key benefits of the AIG Virtual Care Program



Virtual access to a doctor from anywhere you are in the world. The Medical Consultation enables you to ask any non-emergency health-related question(s) to a doctor.



Access to leading medical specialists for a diagnosis or advice for non-emergency matters.



Access to a second opinion for a range of complex medical questions. Safe and secure mental health coaching provided by a team of licenced mental health coaches.



Avoid waiting rooms and access the care from the comfort of your home, at work, or while you are travelling.



As an AIG Client, you will get unlimited access to these services at no cost.

Want to learn more – Visit [www.aigvirtualcareprogram.com](http://www.aigvirtualcareprogram.com)



## How to access the AIG Virtual Care Program

- Visit [www.aigvirtualcareprogram.com](http://www.aigvirtualcareprogram.com) and choose your preferred language.
- Click on “Access my account”.
- Please complete the required details. Your access code is followed by the last four digits of your policy number.
- Once registered, you will be able to request and receive a call back for a range of health and wellness services from licenced medical professionals.

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